

Information Provided by Installers/Customers

NOTE: It is important to fill out the below information as thoroughly and accurately as possible.

Ticket No.	(For office purposes, leave blank)				
MANDATORY	End user Information	Name:			
		Phone:			
		email:			
		Address:			
	Inverter Information	Inverter/ Battery SN:			
		Installation date:			
		Faculty description:			
		Internal code:			
		Software Version:	DSP1/Master:		
			DSP2/Salve:		
			Manager:		
		PV String voltage:	PV1/A1:		
			PV2/A2:		
			PV3/B1:		
PV4/B2:					
AC Plug/Grid Voltage:	Phase1/ A/U:				
	Phase2/ B/V:				
	Phase3/ C/W:				
Remarks	Measured voltage value is required if installers on site				
IMPORTANT	Shipment Information	Contact Name:			
		Contact Number:			
		Contact email:			
		Fully delivery address:			
		Post Code:			
		Distributors /Installers' Company name:			
Describe what actions has been done on the site:					

Service & Technical
Support Engineer: _____

Service & Technical
Support Manager: _____

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Appendix

Note: Please attached relevant pictures in here (fault information showing on the screen, PV voltage, grid voltage, inverter SN, Inverter internal code, and software version of Master, Slave, Manager, battery SN, meter model), you can find these information through inverter status option.

-----Pictures are required for warranty

Attach pictures in the below:

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