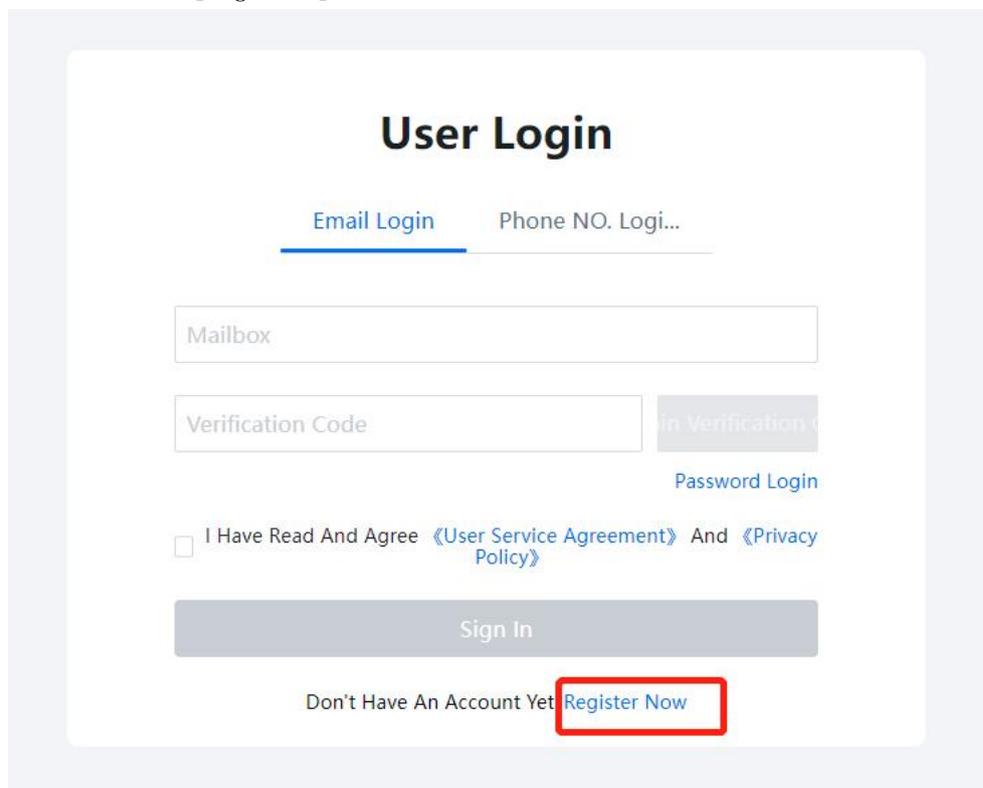


# Purchasing extended warranty service guidance

## 1. register and login

### a) Registration

Click on the [register]



The image shows a 'User Login' form. At the top, there are two tabs: 'Email Login' (which is selected and underlined) and 'Phone NO. Logi...'. Below the tabs, there is a 'Mailbox' input field, a 'Verification Code' input field, and a 'Password Login' button. A checkbox is present with the text 'I Have Read And Agree' followed by links to '《User Service Agreement》' and '《Privacy Policy》'. Below this is a 'Sign In' button. At the bottom, there is a link 'Don't Have An Account Yet' followed by a 'Register Now' link, which is highlighted with a red rectangular box.

After completing the info, click on [register] to finish the registration and login the account.

## User Registration

[Email Registra...](#)   [Phone Number R...](#)

▼

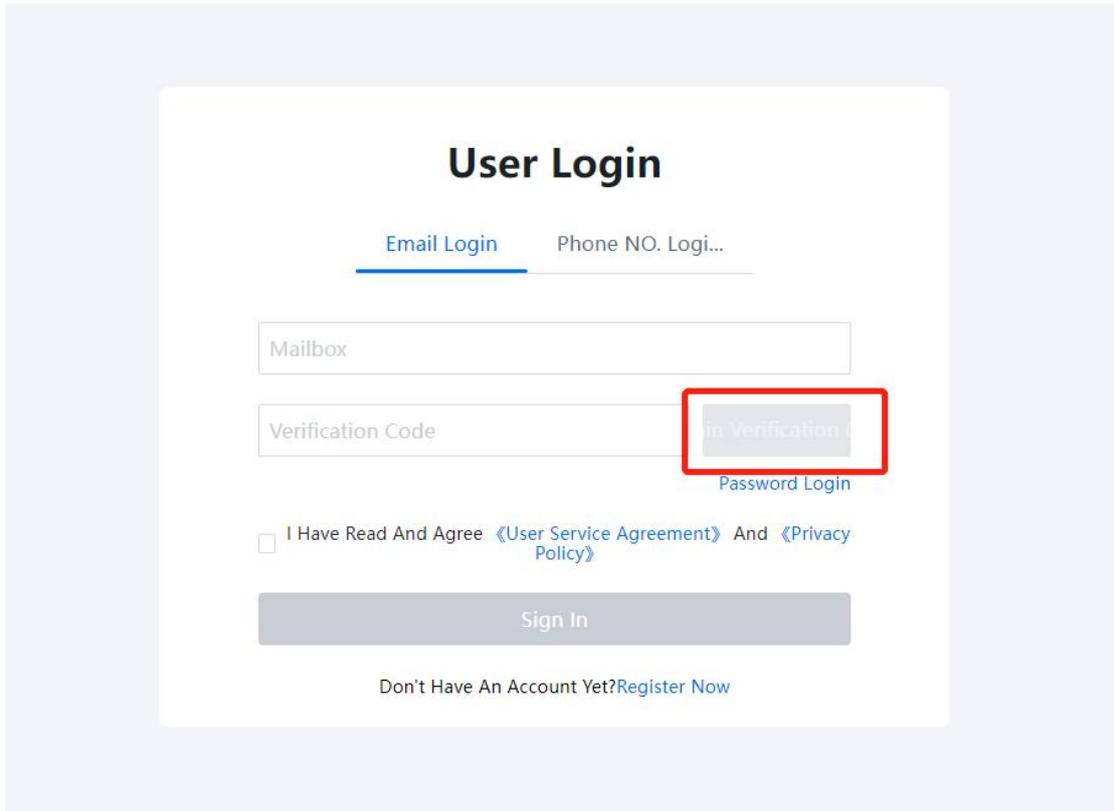
I Have Read And Agree [《User Service Agreement》](#) And [《Privacy Policy》](#)

[Login Directly](#)

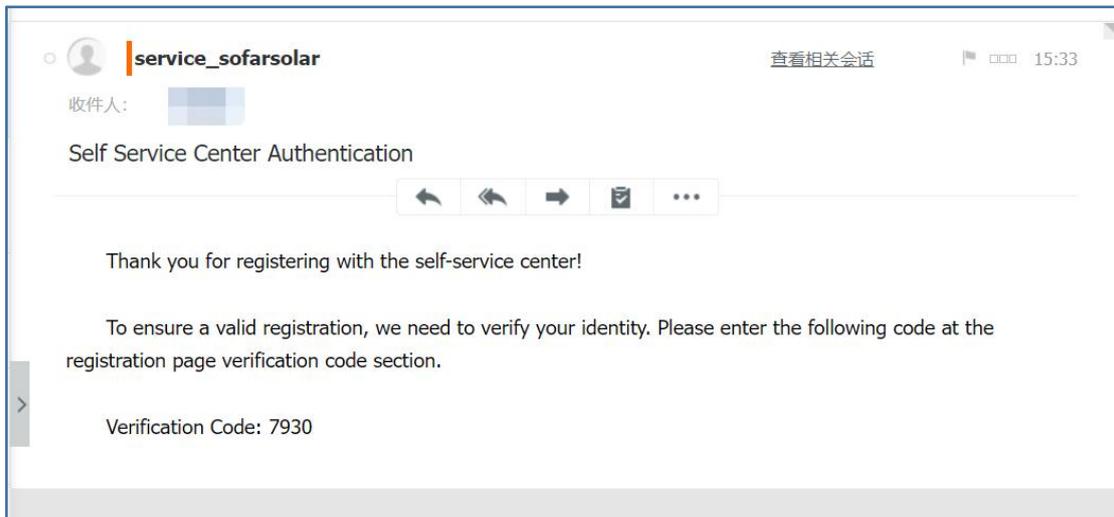
## b) Login

### 2.1 verification code login

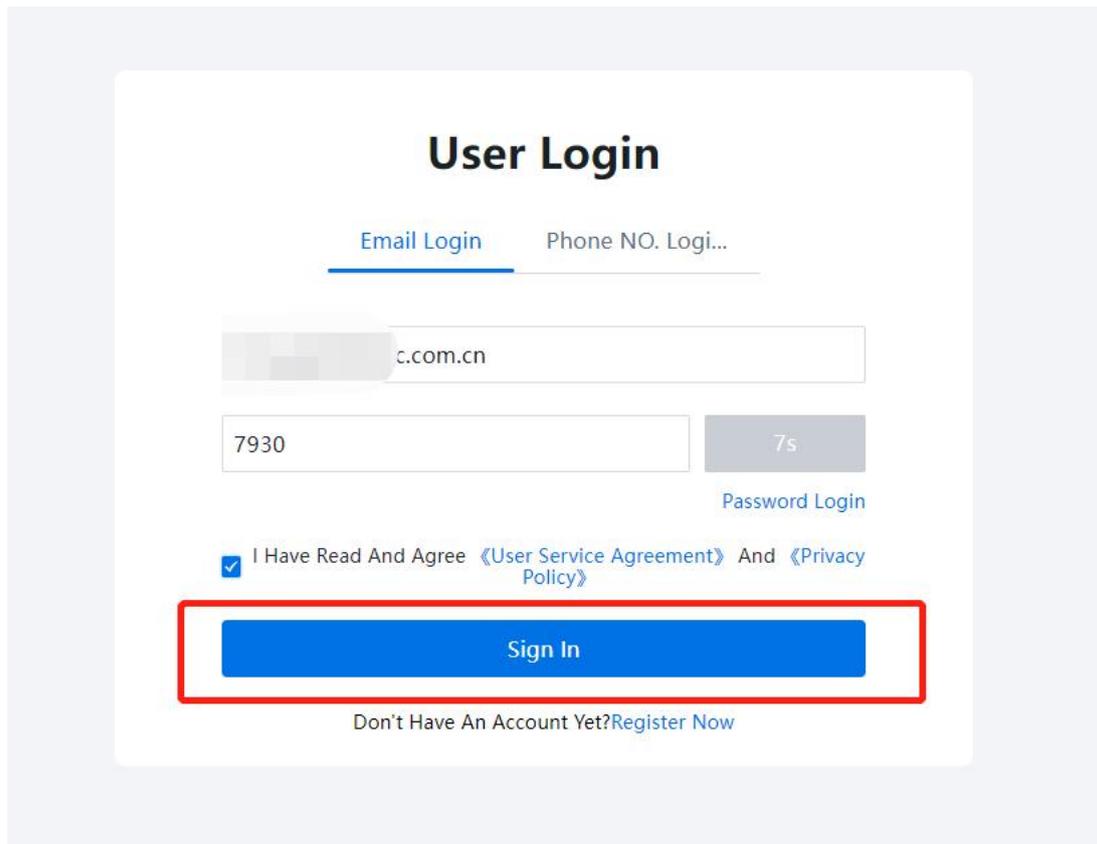
Input your email and click on the [get verification code]



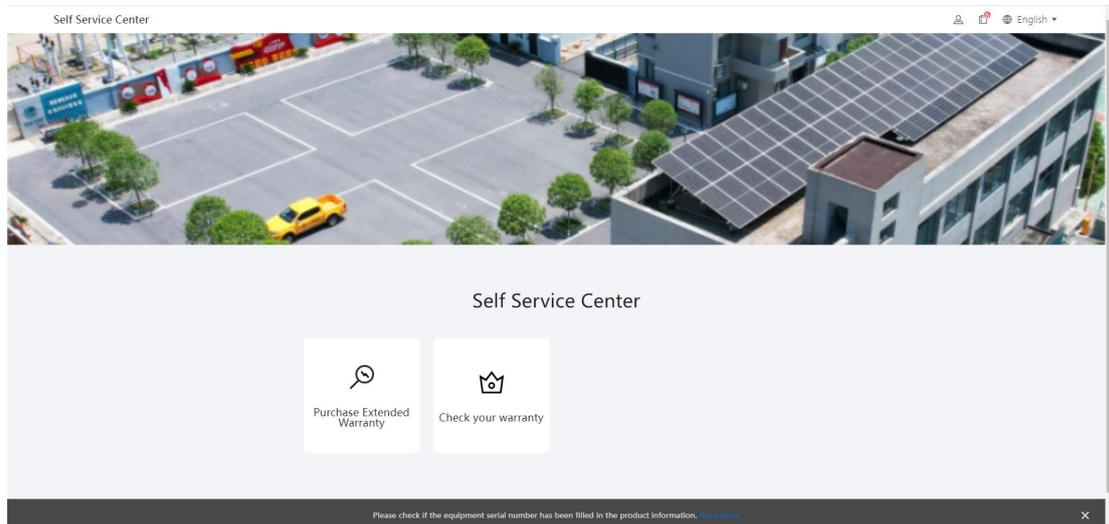
Check the verification code in your mailbox.



Input the verification code and click on the login.

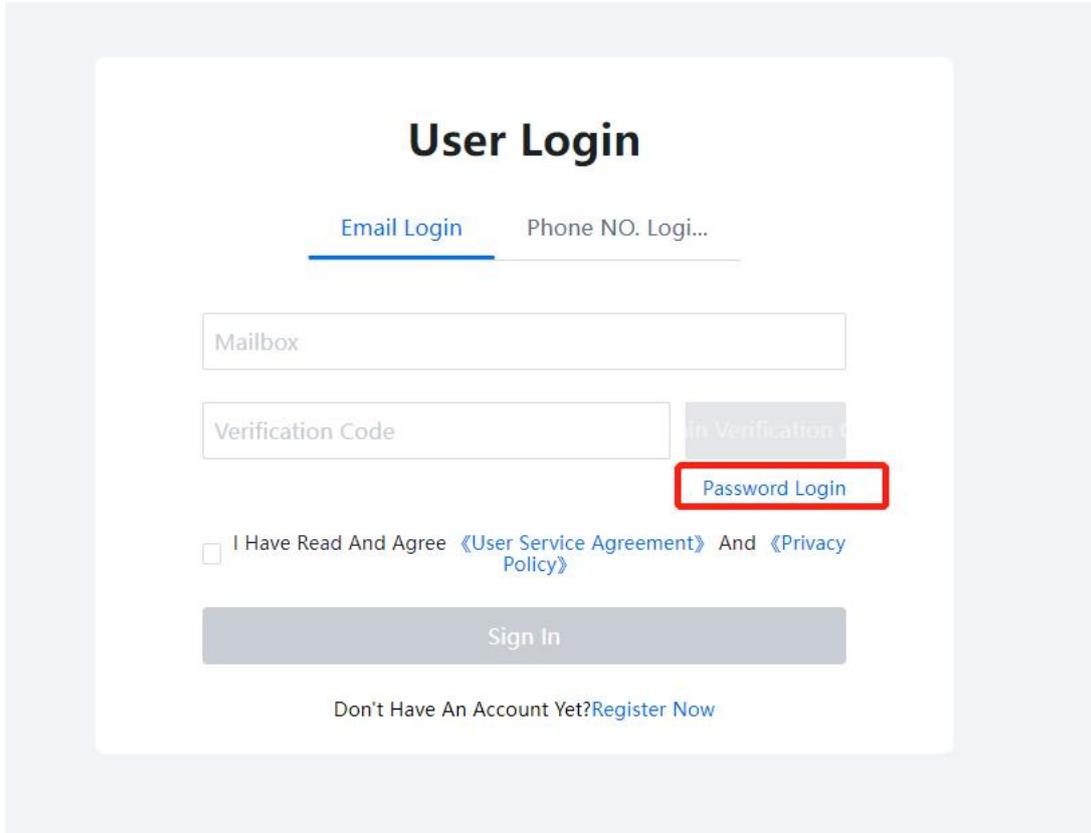


After login, you are able to check the self- service center.

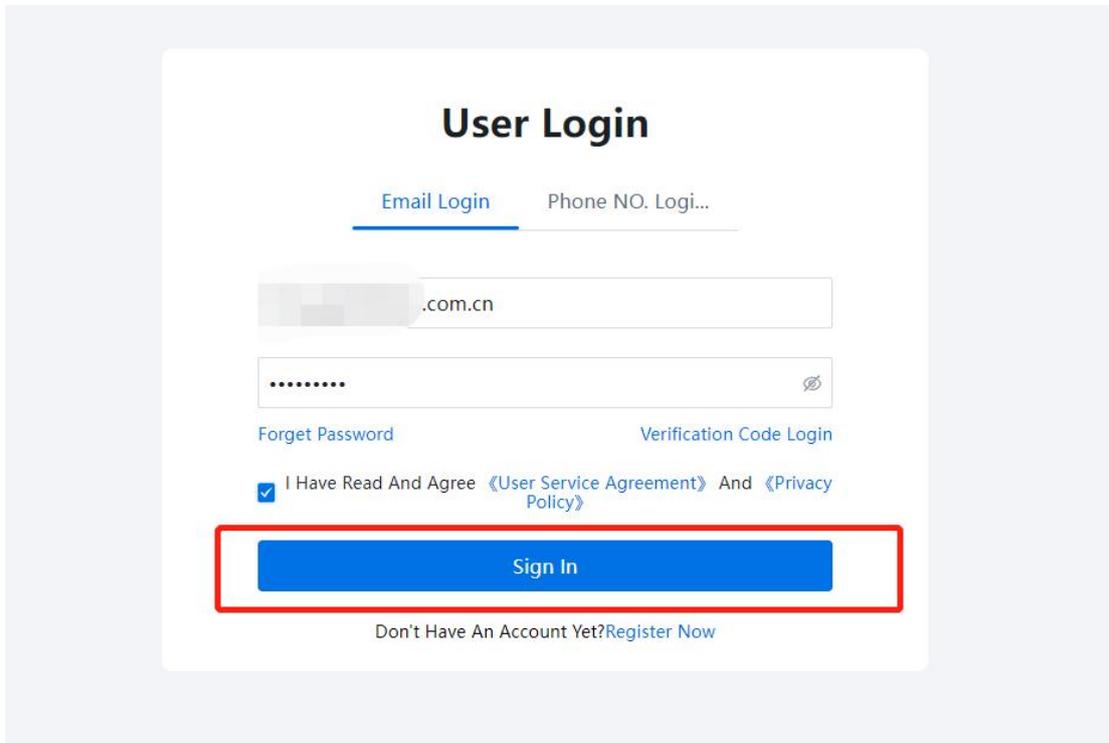


## 2.2 Password login

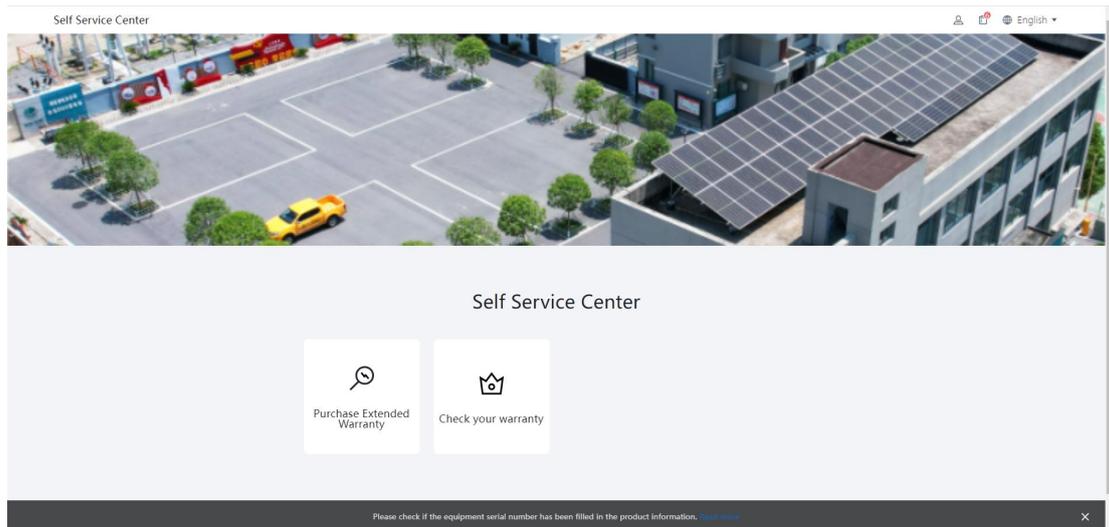
Select [password login]



Input the email address and password to login.



After login, you are able to check the self- service center.



## 2. Purchasing extended warranty

### 1、 Quick purchasing

#### 1. Confirm order

Select county and currency

1.Please select a country

Country *	Payment Currency *
<input type="text" value="China"/>	<input type="text" value="CNY"/>

Input the information of purchasing personnel

2.Purchaser information.

payer *	Duty paragraph
<input type="text" value="test"/>	<input type="text" value="Please enter"/>
Equipment installation address *	
<input type="text" value="test"/>	

Select quick purchasing

3.Confirm purchase of extended warranty

Regular Order    Batch import

Input the SN of your product, the product model and warranty period will be displayed automatically. Then select the extended warranty service for purchasing.

[+ Add Product](#)

**Product1**

Product SN \*  
SS\* 67

Product Model   
15-24KTL-G3

Warranty start date.   
2022-03-15

Warranty expiration date   
2027-03-15

Purchase of extended warranty service. \*  
Please select the extended warranty service. ▼

Price (currency)   
Not filled in

The price will be calculated automatically, then click on the [confirm order]

[+ Add Product](#)

**Product1**

Product SN \*  
SS 67

Product Model   
15-24KTL-G3

Warranty start date.   
2022-03-15

Warranty expiration date   
2027-03-15

Purchase of extended warranty service. \*  
Warranty extended to 15 years ▼

Price (currency)   
AU\$ 611.8805

After the successful extension, the total warranty period will be 15 years. [View more](#)

[Staging](#) [Confirm Order](#)

## 2. Submit the order

Check and confirm the information, then click on the [Submit order] button.

**Buyer Information**

Full Name  Country  Telephone

Mailbox

payer  Duty paragraph  Equipment installation address

**Basic information**

Order number  Order Date

Currency  Remark

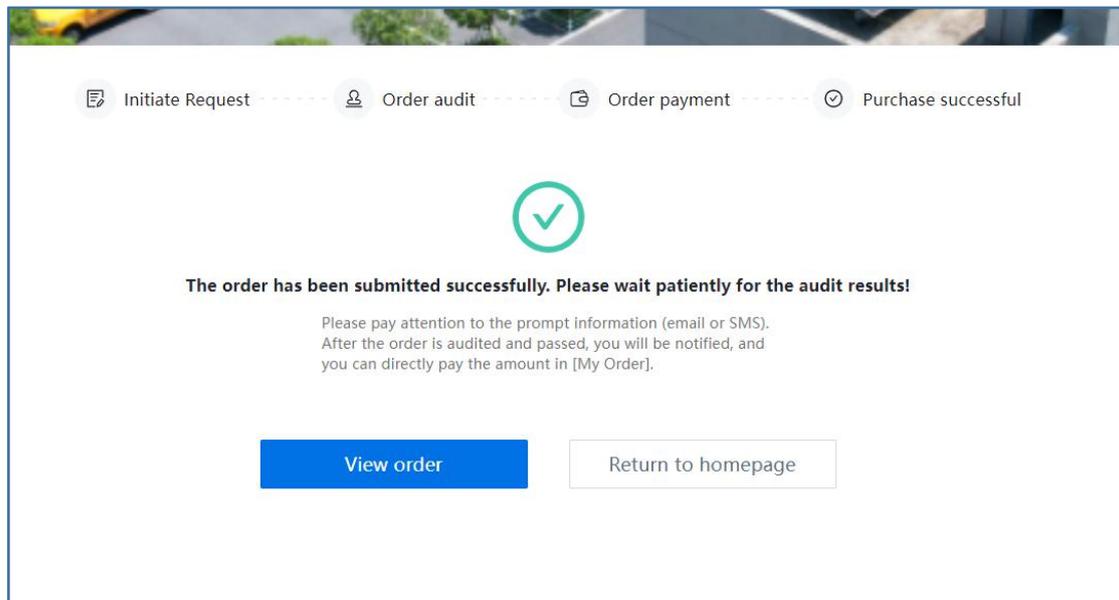
**Order Details**

Product SN	Product Name	Quantity	Standard Price	Unit Price	Settlement Amount
		1	¥100.0000	¥100.00	¥100.00

Total Amount: ¥100.00  
Transaction Amount: **¥100.00**

### 3. Checking order

After submission, the webpage will indicate “Order are submitted, please wait for the approval result!”



Clicking on the [View orders], you are able to check the order that you just placed.

Personal Information >

Contact Address >

My orders. >

Cancel Return

### Order details

**Purchaser information.**

Contact person.: 杨先生      Contact phone.: 1 [redacted]      Contact email.: [redacted].cn

Country: China  
payer: test      Duty paragraph: --      Equipment Installation address: test

**Basic information.**

Order number.: WE202306210003      Order status.: [redacted]

Submission time.: 2023-06-21 09:51:20      Creation date.: 2023-06-21 09:50:27      Audit time.: --

Remarks: --

**Order details.**

Product name.	Related Equipment	Quantity.	Standard Price	Settlement unit price.	Settlement amount.
[redacted]	[redacted]	1	¥100.00	¥100.00	¥100.00

Total order amount.:      ¥100.00

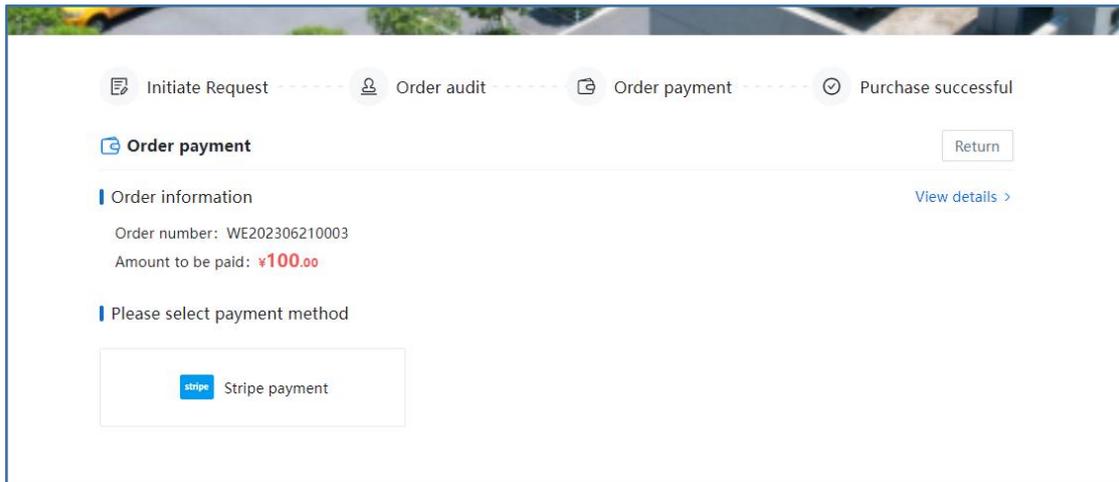
Transaction amount.:      **¥100.00**

## 4. Order payment

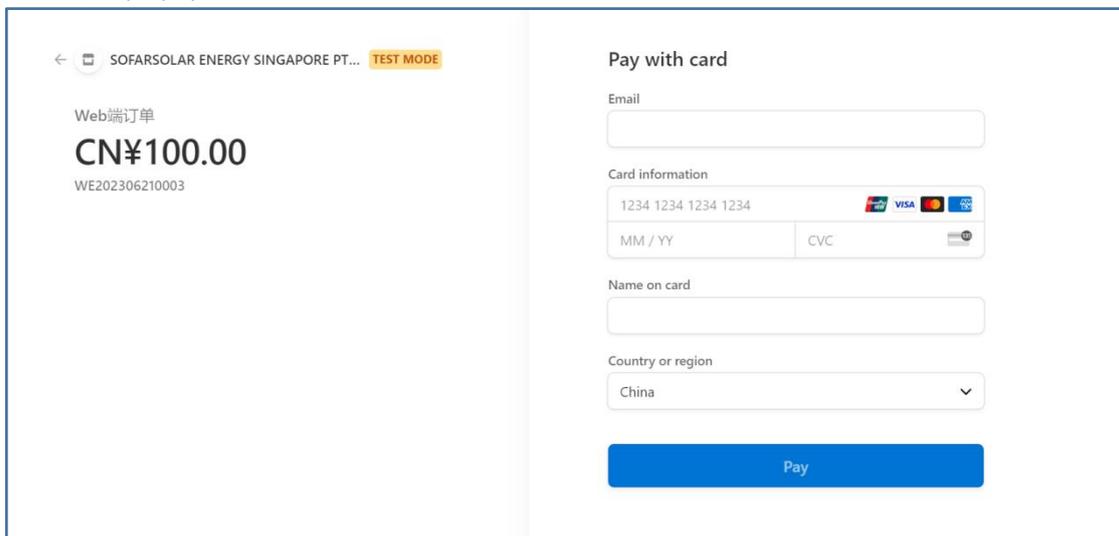
When system administrator approves on this order, the system will send the email notification to you automatically.



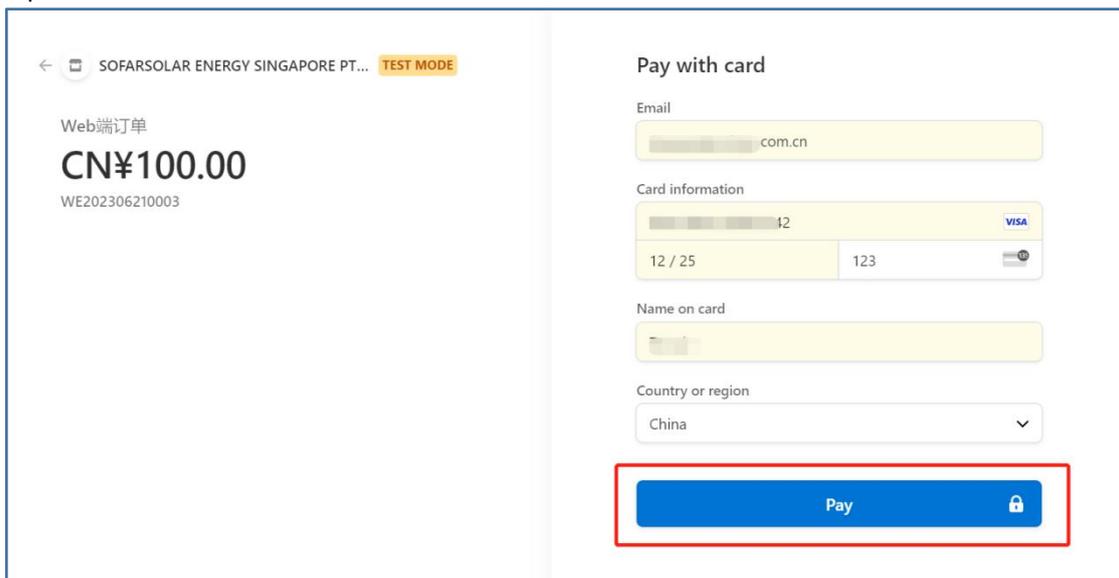
Click on the link URL to jump to the payment pages.



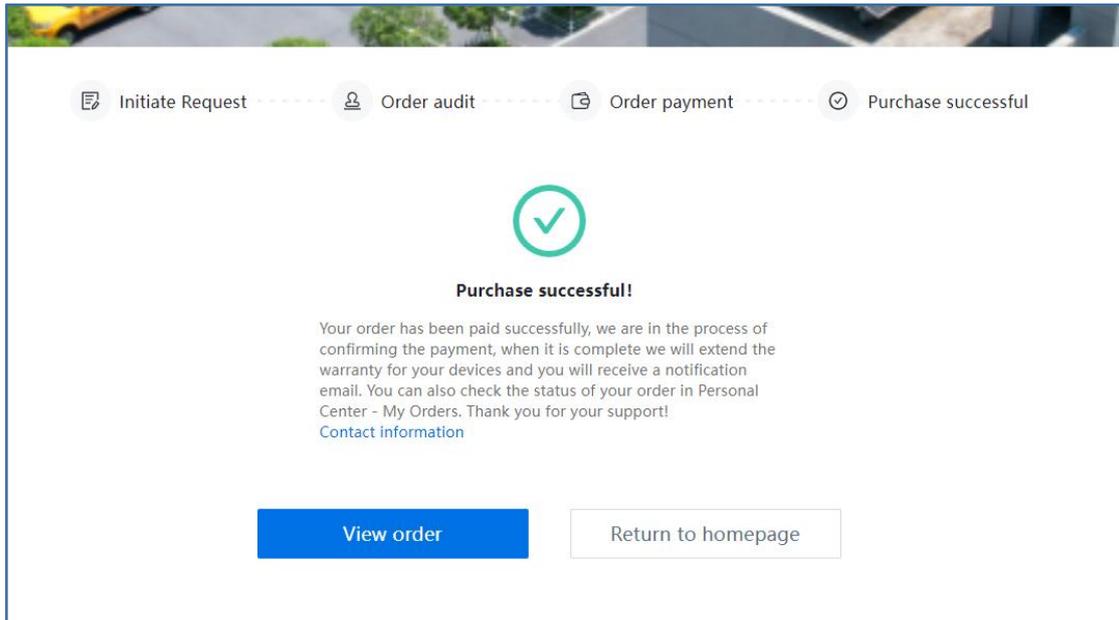
Select [stripe payment]



Input the bank account info



After transaction done, the webpage will be redirected to the service center and indicating "payment successful"



After the system processing the payment, an notification email will be sent automatically.



## 5. Extended warranty certification and invoice download

Click on the [invoice download] to download the invoice of extended warranty purchasing.  
Click on the [download] on extended warranty certification to download the certification. (The **【Download】** button will appear after the successful extension.)

Personal Information >

Contact Address >

My orders. >

Proforma invoice download
Return

**Order details**

**Purchaser information.**

Contact person.: 杨先生      Contact phone.: 13621050000      Contact email.: tenyang@rektec.com.cn

Country: China      Duty paragraph: --      Equipment installation address: 1

payer: 1

**Basic information.**

Order number.: WE202306190002      Order status: 已完成

Submission time.: 2023-06-19 05:13:56      Creation date.: 2023-06-19 05:13:53      Audit time.: 2023-06-19 05:14:17

Remarks: --

**Order details.**

Product name.	Related Equipment	Quantity.	Standard Price	Settlement unit price.	Settlement amount.	CERTIFICATE
延保服务	2306190001	1	¥10.00	¥0.01	¥0.01	Download

Total order amount: ¥10.00

Transaction amount: ¥0.01

### 3. Warranty check

#### 1. Manually Check

Input the SN to check product warranty period



## Check your warranty

Product SN
IMPORT + Add SN

2306190001

Query Now

## Check your warranty



BTS 5K-BDU

Serial Number:2306190001

State:Valid



生效中

Equipment warranty information

Warranty Start:2023-05-31

Warranty Expiration:2026-05-31

Warranty Period: 1

[Download the warranty certificate](#)

[Return](#)

[Homepage](#)

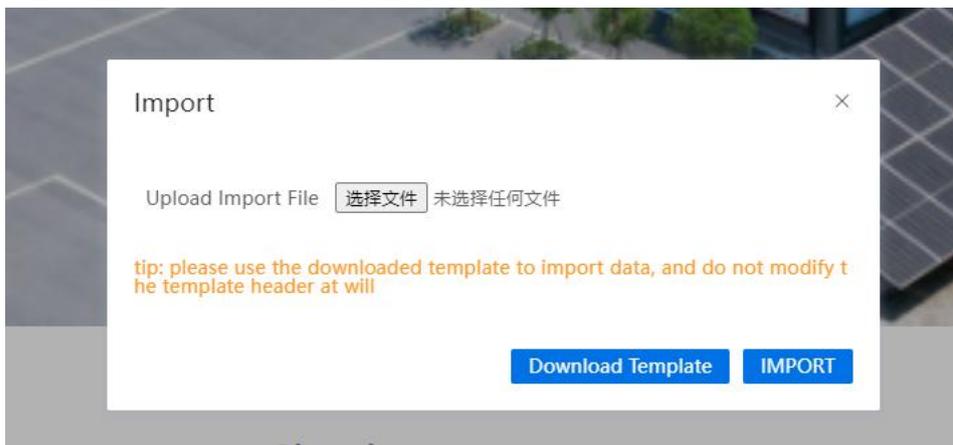
You can also download the certification by clicking on the [download warranty certification]

## 2. Batch check

Clicking on the [Batch import button]



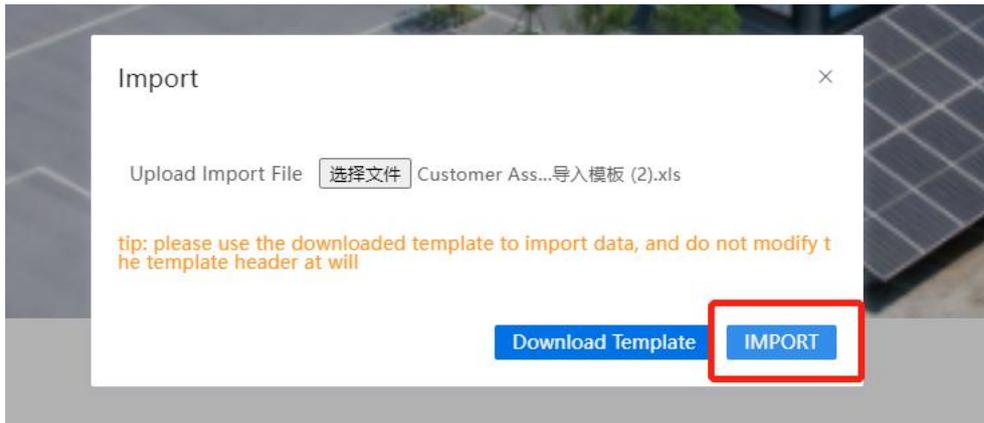
Download the template



Input the SNs in the template file

	A	B	C	D	E
1	<b>Sn</b>				
2	2306190001				
3	2306160003				
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					

Select and upload the template, and click on the [IMPORT] button.



## Check your warranty



**BTS 5K-BDU**

Serial Number:2306190001

State:Valid



生效中

Equipment warranty information

Warranty Start:2023-05-31

Warranty Expiration:2026-05-31

Warranty Period: 1

[Download the warranty certificate](#)



**1-3KTL**

Serial Number:2306160003

State:Valid



生效中

Equipment warranty information

Warranty Start:2022-05-31

Warranty Expiration:2032-05-31

Warranty Period: 2

You can also download the certification by clicking on the [download warranty certification]