

ME3000SP and Hybrid

ID52 Battery communication fault (can't countdown)

1. Check which battery is the master battery and the cable between batteries (recommend use only one battery to test)
2. What battery they use? (need picture)
If they use PYLON US2000PLUS and RS485 port, should with all dip switches down.
3. Replace the communication cable.
4. Try both Can and RS485. Make sure CAN-CAN or RS485-RS485.
5. Check the battery type in system information. If you use PYLON battery, please confirm this battery type in system information.
6. Use another battery to test, maybe it is caused by battery.

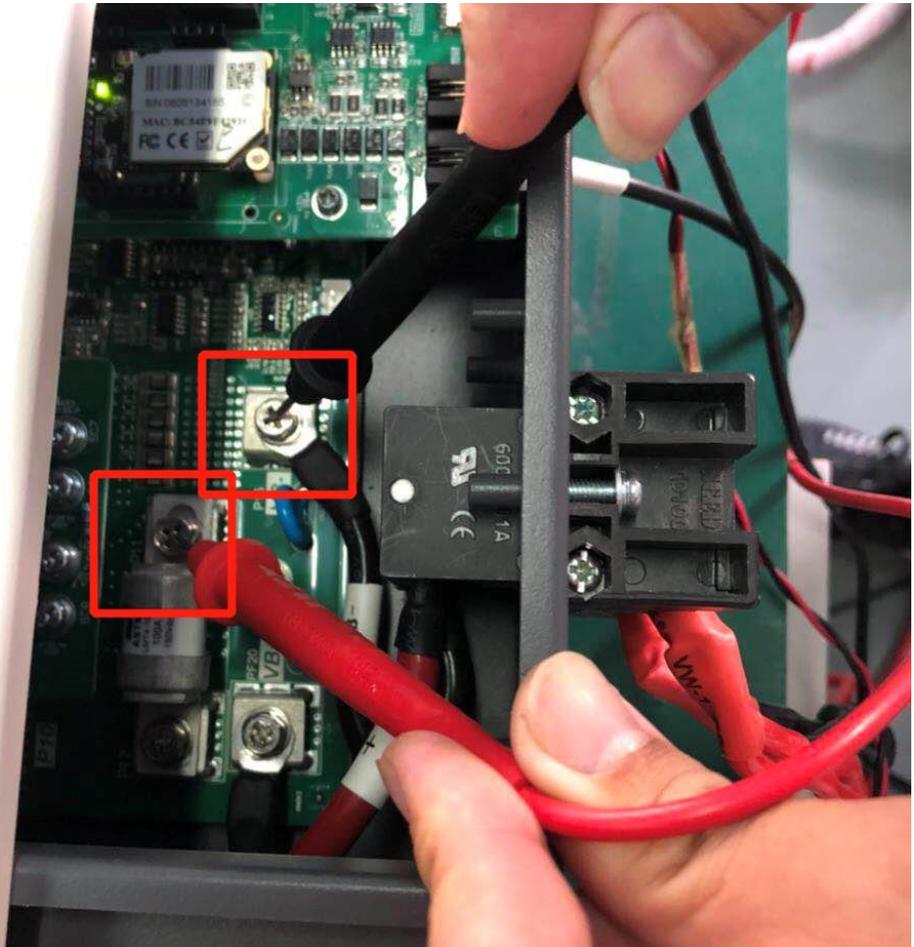
Not charge/discharge

1. PV power is not enough, it is normal. You can set Time-of-use mode to test it.
2. Check System info(Work mode, Min discharge voltage setting, DRMS0 :make sure it is disable)
3. Limit by battery, BMS information in System info

ME3000SP

Can't switch on the unit

1. Open cover and check the voltage of fuse with battery on, it should be more than 45V(follow this picture)



2. Grid cables (not Load) are firmly/correctly connected.
3. Check Grid voltage.

String inverter

Totally dead

1. The voltage of DC power
2. The connection of DC plug
3. Check the AC cables