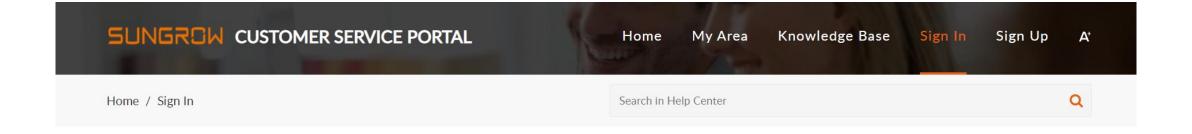


# Service



### **SERVICE PORTAL**



Already a member?	Q	New User? Sign Up Create an account to submit tickets, read articles and engage in our community.
Email Address	?	Forgot Password? Reset We will send a password reset link to your email address.
Password  Remember me  Sign In	<b>Q</b>	Are you an Agent? Log in here You will be taken to the agent interface.

https://support.sungrow.co/portal/home

## **SERVICE PORTAL**

### Ticket submission

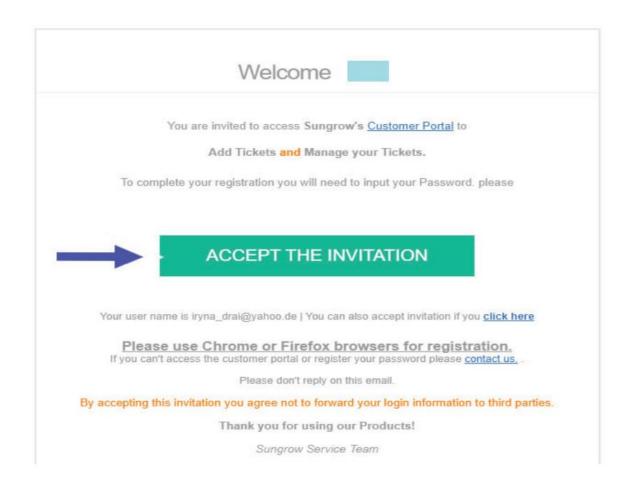
### **Required information:**

- Type of issue
- Serial Number of device or plant name
- Detailed description of issue
- Attachments (videos, pictures, measurements, etc.)
- Contact person information
- Hotline Number: +40368415653

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### SERVICE PORTAL

### Portal account



## **CLEAN POWER FOR ALL**



www.sungrowpower.com