



Act today for a tomorrow without the mistakes of yesterday.
A clean future for us and all who follow.

Service





SERVICE PORTAL

SUNGROW CUSTOMER SERVICE PORTAL

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Already a member?

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New User? [Sign Up](#)

Create an account to submit tickets, read articles and engage in our community.



Forgot Password? [Reset](#)

We will send a password reset link to your email address.



Are you an Agent? [Log in here](#)

You will be taken to the agent interface.

<https://support.sungrow.co/portal/home>



SERVICE PORTAL

Ticket submission


Required information:

- Type of issue
- Serial Number of device or plant name
- Detailed description of issue
- Attachments (videos, pictures, measurements, etc.)
- Contact person information
- **Hotline Number: +40368415653**
<https://support.sungrow.co/portal/home>




SERVICE PORTAL

Portal account

Welcome 

You are invited to access Sungrow's [Customer Portal](#) to
Add Tickets **and** Manage your Tickets.

To complete your registration you will need to input your Password. please

 [ACCEPT THE INVITATION](#)

Your user name is iryna_drai@yahoo.de | You can also accept invitation if you [click here](#)

Please use Chrome or Firefox browsers for registration.
If you can't access the customer portal or register your password please [contact us](#).

Please don't reply on this email.

By accepting this invitation you agree not to forward your login information to third parties.

Thank you for using our Products!

Sungrow Service Team

CLEAN POWER FOR ALL



www.sungrowpower.com