

SAMSUNG

CERTIFIED PARTNER

EHS Heat Pumps

Online Training Modules

The new EHS installation training modules can be taken as an alternative to the current webinar based EHS tech integration courses and is relevant for all Gen 6, HTQ, and Gen 7 models.

All modules have to be done in the correct order and the system will not allow any navigation around completing them in the correct order. Once the modules are completed, the knowledge check must be passed for the installer to benefit from being able to offer a 7 year warranty on Samsung EHS Heat Pumps.

- EHS Installation Training- Module 1, Introduction
- EHS Installation Training- Module 2, Installation considerations
- EHS Installation Training- Module 3, Installation
- EHS Installation Training- Module 4, Wiring
- EHS Installation Training- Module 5, Commissioning
- EHS Installation Training- Module 6, Field Setting Values
- EHS Installation Training- Knowledge Check

Accessing the training modules

In order to access the EHS Installation Training modules, you will require a Samsung Partner Portal account:

New Registrations - [Youtube explainer](#) and [Signup Form](#)

Existing Partner Portal accounts - [Youtube explainer](#)

Face to face training/ webinar sessions - [Youtube explainer](#)

Please follow the prompts when registering for a new account. During registration, you will receive an email with a verification code to your email address. Please insert the code to continue registration.

Once your registration is complete, it may take up to 24 hours for approval. Once approved, you will receive an email & then please use your login credentials created during registration.

For heat pump training on the Samsung EHS product range, please complete our EHS Installation Training e-learning curriculums. The EHS installation-training curriculum consists of seven modules. Completing & passing these modules qualifies for an extended warranty of 7 years.

Passing the modules will now allow you to take your learning to the next level, as you now qualify for our face-to-face EHS commissioning training courses. These courses are either at the Chertsey or Manchester training centres. These courses can be booked via the live event calendar on our learning platform.

Navigating the Portal

E-Learning Modules - [Youtube explainer](#)

Downloading Certificate - [Youtube explainer](#)

You can also download the Cornerstone App to watch the training on your mobile - [Youtube explainer](#).

For more information please contact training.ac@samsung.com.

The new EHS installation training modules can be taken as an alternative (for our installers) to the current webinar based EHS tech integration courses and is relevant for both GEN 6 and HTQ models (more HTQ images to be added to the content over the coming months).


The modules have to be done in the correct order and the system will not allow any navigation around completing them in the correct order. Once the modules are completed, the knowledge check must be passed (23 questions 70% pass rate, one attempt only) for the installer to benefit from the 7 year warranty. SBA allows us to check the assessment results to confirm that the minimum criteria has been met.

- EHS Installation Training- Module 1, Introduction
- EHS Installation Training- Module 2, Installation considerations
- EHS Installation Training- Module 3, Installation
- EHS Installation Training- Module 4, Wiring
- EHS Installation Training- Module 5, Commissioning
- EHS Installation Training- Module 6, Field Setting Values
- EHS Installation Training- Knowledge Check
- EHS High Temperature Quiet Introduction

To support these modules, shorter e-learning content has been created so that installers can access specific parts of the larger modules. The system wiring modules and commissioning video modules are as follows:

- EHS system wiring- Single zone- primary pump only
- EHS system wiring- DHW & one heating zone
- EHS system wiring- DHW & two heating zones
- EHS system wiring- DHW & heating- diverter valve
- EHS system wiring- Two zone heating only
- EHS system wiring- Two zone HTG- two secondary pumps
- EHS system wiring- Two zone HTG- two zone valves
- EHS system wiring- DHW & two heating zones
- EHS Wired controller settings- Field setting values
- EHS Wired controller settings- Wired controller basics
- EHS Wired controller settings- self test mode

EHS System Wiring *Achieve your potential. Samsung (csod.com)*
EHS Installation Training *Achieve your potential. Samsung (csod.com)*
EHS Wired Controller Settings *Achieve your potential. Samsung (csod.com)*



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