

SAMSUNG

CERTIFIED PARTNER

EHS Heat Pumps

Online Training Modules

The new EHS installation training modules can be taken as an alternative to the current webinar based EHS tech integration courses and is relevant for all Gen 6, HTQ, and Gen 7 models.

All modules have to be done in the correct order and the system will not allow any navigation around completing them in the correct order. Once the modules are completed, the knowledge check must be passed for the installer to benefit from being able to offer a 7 year warranty on Samsung EHS Heat Pumps.

- EHS Installation Training- Module 1, Introduction
- EHS Installation Training- Module 2, Installation considerations
- EHS Installation Training- Module 3, Installation
- EHS Installation Training- Module 4, Wiring
- EHS Installation Training- Module 5, Commissioning
- EHS Installation Training- Module 6, Field Setting Values
- EHS Installation Training- Knowledge Check

Accessing the training modules

In order to access the EHS Installation Training modules, you will require a Samsung Partner Portal account:

New Registrations - [Youtube explainer](#) and [Signup Form](#)

Existing Partner Portal accounts - [Youtube explainer](#) and link [Samsung Business Academy](#).

You can also download the Cornerstone App to watch the training on your mobile - [Youtube explainer](#).

For more information please contact training.ac@samsung.com.



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The new EHS installation training modules can be taken as an alternative (for our installers) to the current webinar based EHS tech integration courses and is relevant for both GEN 6 and HTG models (more HTG images to be added to the content over the coming months).

The modules have to be done in the correct order and the system will not allow any navigation around completing them in the correct order. Once the modules are completed, the knowledge check must be passed (23 questions 70% pass rate, one attempt only) for the installer to benefit from the 7 year warranty. SBA allows us to check the assessment results to confirm that the minimum criteria has been met.

- EHS Installation Training- Module 1, Introduction
- EHS Installation Training- Module 2, Installation considerations
- EHS Installation Training- Module 3, Installation
- EHS Installation Training- Module 4, Wiring
- EHS Installation Training- Module 5, Commissioning
- EHS Installation Training- Module 6, Field Setting Values
- EHS Installation Training- Knowledge Check
- EHS High Temperature Quiet Introduction

To support these modules, shorter e-learning content has been created so that installers can access specific parts of the larger modules. The system wiring modules and commissioning video modules are as follows:

- EHS system wiring- Single zone- primary pump only
- EHS system wiring- DHW & one heating zone
- EHS system wiring- DHW & two heating zones
- EHS system wiring- DHW & heating- diverter valve
- EHS system wiring- Two zone heating only
- EHS system wiring- Two zone HTG- two secondary pumps
- EHS system wiring- Two zone HTG- two zone valves
- EHS system wiring- DHW & two heating zones
- EHS Wired controller settings- Field setting values
- EHS Wired controller settings- Wired controller basics
- EHS Wired controller settings- self test mode

EHS System Wiring [Achieve your potential: Samsung \(csod.com\)](#)

EHS Installation Training [Achieve your potential: Samsung \(csod.com\)](#)

EHS Wired Controller Settings [Achieve your potential: Samsung \(csod.com\)](#)

