

# myenergi – OLEV Application

Tel: 01472 398182

[www.myenergi.uk](http://www.myenergi.uk)

myenergi ltd, Church View Business Park  
Binbrook, Lincolnshire, LN8 6BY

**Application to become an Installer of myenergi eco-smart home charger in Association with the OLEV Electric Vehicle Home Charge Scheme.**

## Contact Information

Name	
Company Name	
Company No.	
Position	
VAT Number	
Street Address	
Postcode	
Mobile Phone	
Work Phone	
E-Mail Address	
Website	

I \_\_\_\_\_ (Name)

of

\_\_\_\_\_ (Company Name)

would like to apply to be an installer of myenergi charging points in association with the OLEV Electric Vehicle Home Charge scheme.

We agree to abide by the Scheme's Terms and Conditions and carry out all works in accordance with current Electrical Regulations, H&S regulations and general good practice.

**We are aware that we will be responsible for all administration activity and all issues relating to the installation and will communicate directly with OLEV and its representatives on all relevant issues.**

## The myenergi charge points we wish to be approved to install are:

\_\_\_ zappi – 32AIP1T05      \_\_\_ zappi – 32AIP1T08  
\_\_\_ zappi – 32AIP2T05      \_\_\_ zappi – 32AIP2T08

Confirm that your company will fully comply with the latest requirements set out by OLEV relating to the electric vehicle HomeCharge Scheme (all T&C's can be found on the OLEV website)	
State the electrical association/body you are affiliated to i.e. NIC EIC, ECA, registration number etc...	
Confirm that your proposed electrical installer will be fully qualified to undertake the works	
State your public liability insurance value and provide copy of the certificate	
How long has your company been trading?	
Confirm whether you have installed any other manufacturers charge points under the OLEV scheme and if so how many?	
Confirm you agree that all faults deemed to be caused by installation error will be rectified by yourselves at your cost.	

#### T&C's

1. Installer installing under the Homecharge grant must be OLEV approved
2. Absolutely no hard selling or upselling techniques are allowed.
3. All work done must be carried out to the highest standard. Communication with the customer must be done with professionalism.
4. The customer must receive clear communication as to when their charging station will be installed and an indication of the time it will take.
5. Full details of the work to be carried, including the cost involved, should be fully explained to the customer prior to any work commencing.
6. The installer will be the first point of call for any issues arising within the warranty period.
7. Any customer complaints need to be dealt with as swiftly as possible including and remedial work that may be required after the installation. Myenergi will always be on hand to assist with any technical issue.
8. If the customer believes that their complaint is not being dealt with in a timely manner they will be able to approach myenergi to act as an ombudsman.
9. If we have been approached by a customer with a grievance we will inform the installer of the perceived issues the customer faces. The installer will then have 14 days to respond unless it is believed that there is a potential for damage or serious injury, whereupon the installer will have 24 hours to respond.
10. If the installer is believed to be at fault for a problem with an installation they will be expected to carry out the required work as soon as possible. If the installer fails to do so we will reserve the right to appoint our own electrical contractors to carry out the work and the original installer will remain liable for all costs involved. If we must appoint a third party to carry out any work, your status as an approved myenergi installer will be revoked and authorization to install myenergi charging points under OLEV grants will cease.
11. In the event of faulty component myenergi will replace and deliver the part under warranty along with compensation up to the value of £65 for having to re-visit the installation site. Terms apply.
12. Repeat complaints of how you represent yourself and the myenergi name will potentially result in the loss of approved installer status.

13. Permission must be obtained from the customer before passing personal information bac to myenergi.
14. By accepting out letter of authorization and signing below you agree to our *Approved Installers Code of Conduct* detailed in this sheet.

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Date: \_\_\_\_\_

Signed: \_\_\_\_\_