

1. Growatt New Energy UK Introduction

Website: <https://www.ginverter.com/>

Service Hotline: +44 020 8500 6618

Service Email: service.uk@growatt.com

WhatsApp number:

➤ Technical support

Leo Service Engineer
WhatsApp(only):+44 7536968906

Carolina Service Engineer
WhatsApp(only):+44 7999518379

Yujian Service Engineer
WhatsApp(only):+447518477560

Lingxuan Service Engineer (Scotland)
WhatsApp(only):+447729869062

➤ Warranty claim inquiry

Jianye Service Engineer
WhatsApp(only):+44 7529797238

➤ Product info

Yifan Zhu Product Manager
Phone:+44 7549509740 WhatsApp:+ 44 754950974

Working hours

Monday -Friday 9:30AM- 13:00PM, 14:00PM- 18:00PM

Please mainly try to reach Growatt UK team by Email or WhatsApp.
The phone numbers mainly for end user or when you can't reach the Service Engineer.