

Midsummer Energy Ltd Cambridge Road Industrial Estate, Milton CB24 6AZ

jobs@midsummerenergy.co.uk

Application pack for the Account Handler Role

Dear Applicant,

Many thanks for your interest in our Account Handler role. Please find enclosed a description of the role along with some further information about what makes us tick.

To apply for the role, please complete the online application form at https://midsummerwholesale.co.uk/account-handler You will need a CV and cover letter in pdf format too.

We will be in touch as soon as possible with regards to your application - please bear with us though as it is a busy time for a small company.

We really look forward to hearing from you.

Yours faithfully,

Jamie Vaux,

Commercial Director, Midsummer



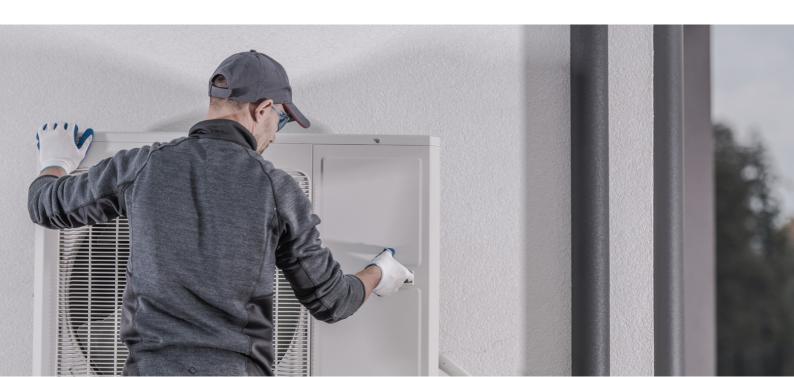
Who we are

We're primarily a distributor of components of renewable energy systems - from solar panels to batteries and, more recently, heat pumps. We're unusual in offering software alongside that too.

Midsummer is a fast-growing company selling a range of renewable energy products, primarily to installation companies, from our offices in Cambridge and Dublin. We sell solar PV systems, battery storage, electric vehicle chargers, heat pumps and a variety of other associated products, and were recognised as the UK's best renewables distributor for 2020.

Midsummer brings 15 years' experience as a <u>leading renewables distributor in the UK</u>. In addition to our growing gang of friendly staff and a lean, efficient operation, we have a suite of web tools that make design and ordering extremely easy. In fact, the software platforms (<u>Easy PV</u> and <u>Heatpünk</u>) are also something we are working to promote and sell internationally.

As an organisation, we have a strong environmental ethos and a passion for promoting the uptake of renewables, and our team share a belief in an open and honest approach to business. Find out more about our story, purpose and how we make sustainability, integrity and innovation central to what we do here.





Account Handler learn about the role

The Role

Are you enthusiastic about talking to people, and committed to a career promoting the growth of renewable energy? Do you enjoy solving problems, building relationships and providing excellent customer service?

As an account handler you will be spending most of your time managing customer enquires and orders. Mainly this will involve speaking to customers on the phone, dealing with emails, processing online orders and helping with customer payments and stock or design queries. It will also involve liaising with the operations and warehouse teams, and handling customer enquiries about deliveries and logistics. It would suit well someone who enjoys being busy, speaking to people and building relationships.

Who we're looking for

You're interested in a career that will make a difference. Disappearing into a large organisation or doing the same thing every day doesn't appeal - you'd like to put your energy and passion for customer service to good use, helping to grow a company that's doing something positive.

You'll need a passion for sustainability and renewable energy. Some experience of sales activities, or building relationships would be an advantage, but a winning way with customers and a willingness to learn also go a long way. The ability to quickly grasp technical information, and explain it clearly would be desirable, as would a decisive and efficient nature.

The ideal candidate will thrive in a team, but have a problem-solving and self-led approach during busy periods. Establishing and building relationships is a key part of the role, along with attention to detail and a friendly manner.





Account Handler learn about the role

What it offers:

You'll be joining a fairly small team and see the results of your work from day one. Our office and warehouse work side by side, so you'll be sharing a dynamic, busy site with the rest of the staff. There's a friendly and informal atmosphere, and a real buzz when things get going.

You will learn a lot on the job, and we'll bring you up to speed as fast as possible. It's a fast-moving industry so new products, customers and technologies come along all the time - there will always be new things to learn. Our own tools are also evolving rapidly.

This is a full time role based in our offices on the outskirts of Cambridge, with a salary of £26,000-£30,000 depending on experience. Long term employees also take home a share of the profits of the company.

We can be flexible with start dates. The role allows **25 days** holiday per year plus bank holidays, and it's a friendly and dynamic office environment with an emphasis on teamwork, and a shared environmental ethos across the company as a whole.

If the above sounds like it would suit you, and you want to join our busy and growing company at an exciting time for the industry, then we'd love to hear from you.





Our Story

From front room to boardroom

Midsummer began in the front room of a narrow boat. We're now moving into our 6th warehouse, have expanded overseas and we have a brilliant team of more than 90 people across different parts of the business.

What we do

Our business is broken up into 3 key areas:

Wholesale distribution of renewable energy products including solar PV, EV chargers, battery systems and renewable heating in the UK and Ireland.

We also supply off-gird systems - wholesale and to retail customers.

We also provide both PV and heating design software to installers, distributors and manufacturers in the UK and internationally.

The future

The transition to clean energy will touch on all aspects of modern life. Generating and storing clean energy at source makes ever more sense as we wean ourselves off fossil fuels throughout society. Electrification of transport is happening now, for heating it's coming soon, and intelligent home energy systems are just on the edge of mainstream. The wholesale industry is a key delivery mechanism for this transition.

2005-2022







"I can't imagine a job I'd love more or a company I could be more committed to. Every single day we're moving renewables forward and I'm surrounded by a great bunch of people helping to do it."

Jamie Vaux, Commercial Director



Growth

The snowball effect

Nearly doubling sales every year for three years isn't easy. But we have a winning formula and we're still picking up momentum.

We've come out of the pandemic growing fast again, and looking for new team members in all parts of the company.



Ireland office

We opened for business in Dublin in May 2019 and the team are going from strength to strength, currently recruiting a number of roles. The Midsummer formula is ideally suited to a new and growing market - it will not be the last expansion.

Off-grid experts

It's what we started out in and a market with huge potential as battery costs fall. We're pleased to have expanded that team recently and will be bringing our sizing tools to bear soon to revolutionise the market.



International software

Our easy-pv software is useful to any installer anywhere in the world (with some minor tweaks). We already have a growing international user-base and will continue to promote it widely.



Our Products

PV Systems | EV Chargers | Batteries | Mounting | Off Grid Systems | Renewable Heating

We have a broad and considered range and carry a variety of product categories and brands. We're confident we can meet the diverse needs of our customers and their clients - and offer them top quality products. Fundamentally though, we won't sell products we don't believe in.

Solid brand partnerships

The suppliers we choose to partner with are extremely important to us. It's an everchanging global industry, but we maintain consistent long-term relationships wherever possible.

Supporting innovation

We're proud that we were among the first wholesalers to supply grid-tie battery systems, tray in-roof mounting systems and the ever popular Zappi EV charger. We were also the first PV wholesaler to stock the Sunamp phase-change heat storage systems.

1000+ products across 65+ trusted brands, including...

"By far the most innovative wholesaler to enter the renewable market."

Dan Lambert, GivEnergy





We used to install solar PV systems ourselves - and found that we had to use 5 or 6 different software packages to complete a full design.

Every mounting system, every inverter brand, had their own design tool - and then you had to use spreadsheets and word processors to pull everything together and create a nicely formatted quote.

We shoehorned a design package together that did everything - and saved ourselves a lot of time and wasted effort!

When we gave up installations to concentrate on distribution, we realised our design tool was actually one of our greatest assets. We put a huge amount of effort into improving it and making it available to our distribution partners. It's now used by hundreds of people every day to design PV systems. And because it connects seamlessly to our e-commerce website, it makes it easy for users to purchase from us. We have seen our sales grow enormously as a result

Our integrated solar design software simplifies design, paperwork and ordering into one neat package. It:

- Draws roofs to scale
- Automatically creates solar array layouts that make best use of the available space
- Designs the mounting system and undertakes structural calculations
- Selects an appropriate inverters and undertakes stringing calculations
- Specifies electrical components such as meters and isolators
- Creates a schematic
- Produces shading & yield calculations
- Generates a professional quote and technical report
- Makes financial projections for the customer
- Auto-completes commissioning forms
- Connects to our websites for rapid ordering



easy-pv.co.uk



Leadership Team

Dr. Andy Rankin, Founder

A former climate scientist who started a solar company from his off-grid home 15 years ago. Andy likes to build things from scratch, whether that's companies, houses, solar farms, software or freight bikes. Certainly the only MD in the industry with ultra-running titles under his belt.



Jamie Vaux, Commercial Director

An environmental business enthusiast who went looking for a company to throw his idealism at, Jamie has spent 10 years chasing sales and building the Midsummer team. If he's not frowning at his phone, you'll find him lifting something heavy or cooking.



Lowri Goodyer, Sales Director

A fellow eco-crusader, Lowri heads up the UK sales team as well as looking after the company's finances and admin teams - and climbing, surfing, running, snowboarding or gardening when she wants a rest!



Tom Livesey, Operations Director

Tom keeps the wheels of Midsummer turning. From purchasing to logistics and a good dose of technical sales too, his immense product knowledge is only rivalled by his knowledge of craft beers, gourmet recipes and fantasy football tactics.





Delivering tomorrow's energy